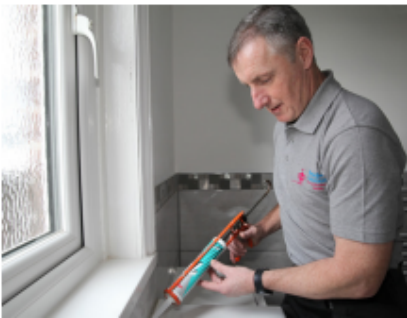


How are we doing

April 2023 - November 2023

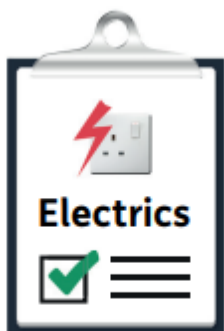
Investing in Homes



96% of repairs were completed on the first visit. We have done better than our target of 95%, which is great!



100% of properties were issued a gas safety certificate which is what we expected.



100% of properties had an electrical check. We do the electrical checks every 5 years.



99.7% of properties had an asbestos survey. We are working to make this figure 100%.



100% of properties had their fire alarms and smoke detectors tested. Our target is 100% so we have met our target.



100% of our properties had a water risk assessment. We wanted 100% to have an assessment and we have done this so far.

Working Together



16.6% of staff left Golden Lane Housing. This is above our target of 15%. This means we want to make our figure lower.

Strong Finances



3.4% of money was not collected because of empty properties. We don't want this figure to go above 4.5%.



6.6% of rent was owed to Golden Lane Housing. We are working to improve this because we don't want this figure to go above 4.85%.

Housing More People



69 people have moved into new homes. We plan for 250 people to move into new homes by 31st March 2024. We are working to house more people.



Look out for more updates on how Golden Lane Housing is doing.