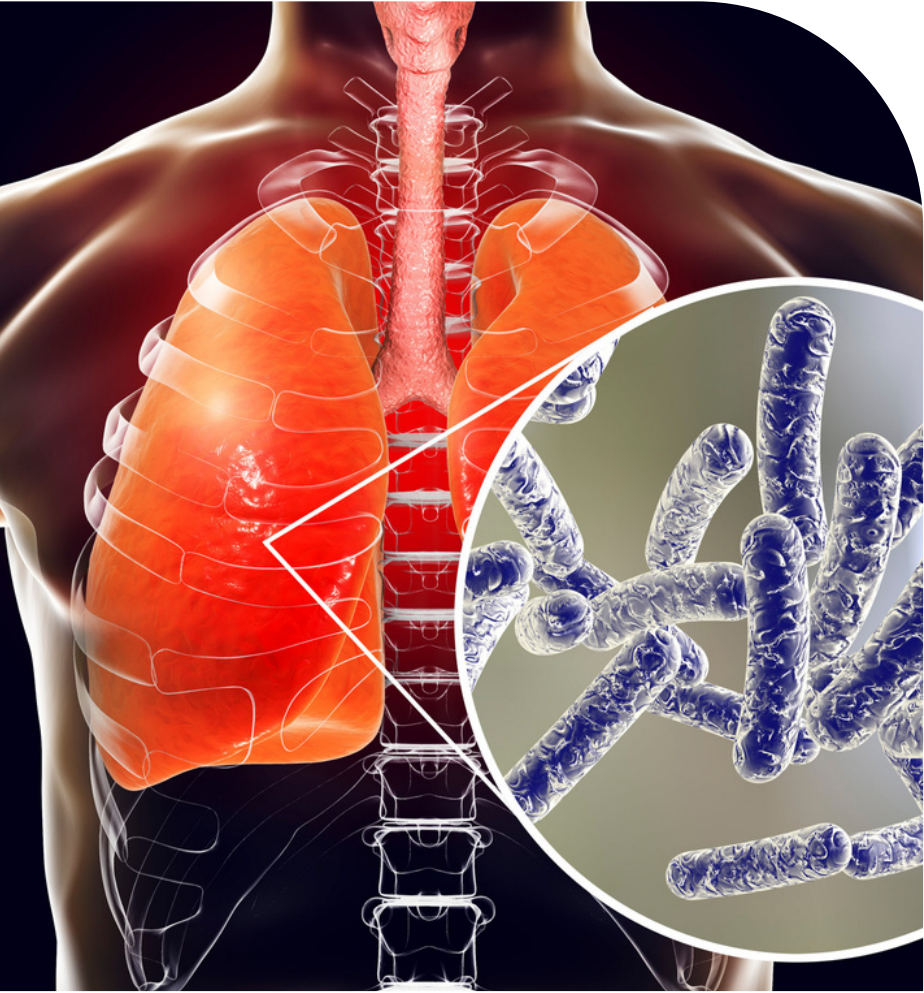




Water safety



What is Legionnaire's disease?

Legionnaires' disease is a severe form of pneumonia, a lung inflammation, usually caused by infection. It's caused by a bacterium known as Legionella. Most people get legionnaires' disease by inhaling the bacteria from water or soil. It is quite rare and not contagious.

Where do Legionella bacteria live?

Legionella bacteria are common in natural water courses such as rivers and ponds. Since the bacteria are widespread in the environment, they may contaminate and grow in other water systems such as hot and cold water services. They are killed by high temperatures.

How do people get it?

People can get Legionnaires' disease by inhaling small droplets of water that are in the air, which contain the bacteria.

What can you do to reduce the risk of Legionella?

We recommend you run all your taps and your shower for a couple of minutes each week to prevent the build-up of any harmful bacteria. In most homes that are lived in, the risk is already low because the hot and cold water tend to be used regularly, keeping the water moving.

We recommend you run all your taps and your shower for a couple of minutes each week to prevent the build-up of any harmful bacteria. We also recommend you clean your shower head every month to prevent the build-up of limescale.

If your home has a cold water storage tank, Golden Lane Housing will make sure all water outlets in your home pass an assessment, at least every two years.

To help us meet this requirement, and for your safety, you must allow our engineers into your property to assess your water pipes and tank, if you have one.

The engineer will test all water pipework in your home and will tell Golden Lane Housing if any plumbing work is needed.

We will notify you, at least one month before your water hygiene safety check needs to be done and arrange an appointment with you.