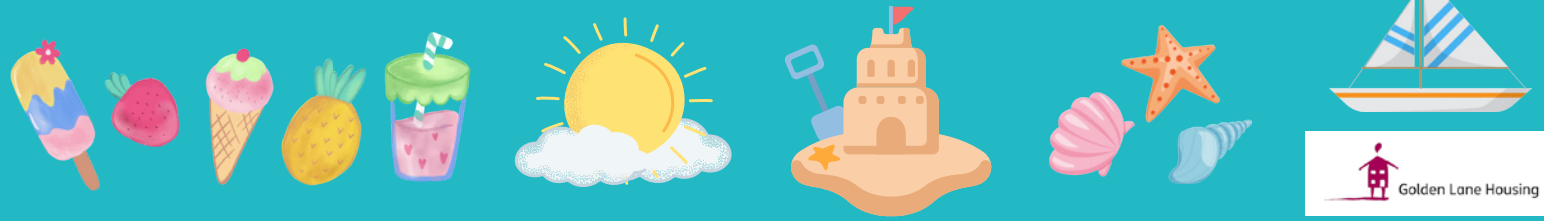


# Voices Together: Summer 2023



## Message from Stephen, Tenant Newsletter Rep



Hello, my name is Stephen and I'm a Golden Lane Housing tenant. I'm also a member of the More Voices, More Choices tenant committee and I help to produce Voices Together. This means I come up with ideas on what tenants might like to read about Golden Lane Housing.



I've loved having a BBQ when the sun has been out this summer! Send us pictures of your summer food and activities to [communications@glh.org.uk](mailto:communications@glh.org.uk). You can also send us other pictures and ideas for the newsletter. Please remember to keep staying safe in the sun while it is still here - wear your sun cream and drink lots of water!



This newsletter is a bit shorter because Golden Lane Housing is sending out a survey to all tenants. You can read about this on page 3 of the newsletter.

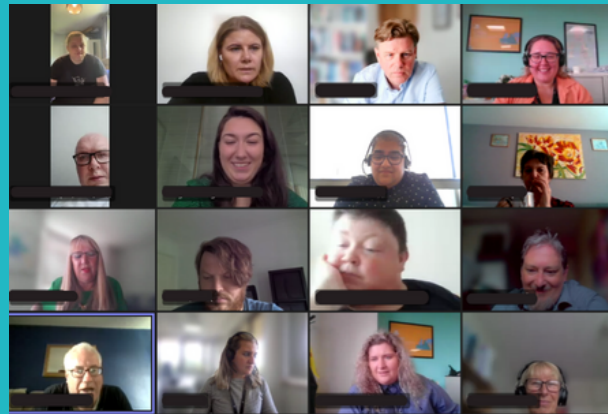


I will be sending back my tenant profile to Golden Lane Housing to help them learn more about how tenants want to get information from them.



I hope you enjoy this Summer newsletter!

## More Voices, More Choices tenant group meeting



The More Voices, More Choices tenant group had a meeting in June. The group had a training session from John Verge, Chief Executive of Golden Lane Housing, to help them understand more about how Golden Lane Housing delivers services to tenants and to help them with their Tenant Rep roles.

## Important research into housing for people with learning disabilities and autistic people



A group called the Learning Disability and Autism Housing Network launched a new research report at Parliament in July.

The research is about housing for people with learning disabilities and autistic people and how the Government could make housing better for these people.

John Verge, Chief Executive of Golden Lane Housing and Chair of the Learning Disability and Autism Housing Network went to the launch with Mark Johnson, Golden Lane Housing tenant and Chair of More Voices, More Choices.

Scan the QR code to read more about the research or go to <https://www.glh.org.uk/about/the-learning-disability-and-autism-housing-network/>



## Tenant Profile Survey 2023



As well as the Summer newsletter, Golden Lane Housing has sent all tenants a Tenant Profile Survey.

The Tenant Profile Survey asks tenants lots of questions all about themselves.



Tenants have told Golden Lane Housing that they want us to improve on how we keep them updated and send them information.



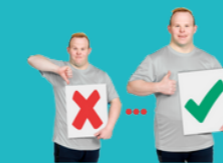
To make these improvements, Golden Lane Housing needs to know more about our tenants - such as the ways you like to be communicated with.



For example, some tenants might like easy read letters, and others may prefer phone calls or emails.



The Survey shouldn't take long to fill in, and it is free to post back to us.



Your answers will be very important and will help Golden Lane Housing to improve communications.





# Get in touch with Golden Lane Housing



If you would like to speak to a member of Golden Lane Housing staff about an issue in your property or for any enquiries, please call **0300 003 7007**.

If you would like to talk to us about this newsletter or getting involved, please email **[communications@glh.org.uk](mailto:communications@glh.org.uk)**

You can also find out more information about Golden Lane Housing on our website and social media channels.



**Website:** [www.glh.org.uk/](http://www.glh.org.uk/)



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