

ANTI-SOCIAL BEHAVIOUR POLICY

Last reviewed: March 2021



What is anti-social behaviour?

Anti-social behaviour or unsociable behaviour is when someone does something that worries, upsets, hurts or frightens other people.



Some different kinds of anti-social behaviour are:

- a person being violent or aggressive to other people
- a person threatening, using bad language, or scaring other people
- a person using alcohol or drugs and disturbing other people
- a person being so noisy that it disturbs other people
- a person being mean or hateful to another person because of their race, religion, gender, sexuality, disability or vulnerability.





How does this policy affect you?

The policy is to help employees of Golden Lane Housing understand what to do if this happens. It also helps people who live in Golden Lane Housing properties and their support networks understand what Golden Lane Housing will do if this happens.



If a person experiences or is a victim of anti-social behaviour it can make that person scared to go out or scared to be in their own home. It is important to Golden Lane Housing that all of our tenants are happy in their homes so our staff will do everything they can to stop anti-social behaviour happening.



How will Golden Lane Housing help?

We will try and stop anti-social behaviour happening in the first place by carefully checking that we move people into homes that are right for them and that our tenants get the support they need.



We will make sure our tenants and their support networks know how to tell us about anti-social behaviour. If someone does tell us about a problem, we will tell them about what we are going to do about it and keep them updated until the problem has stopped.

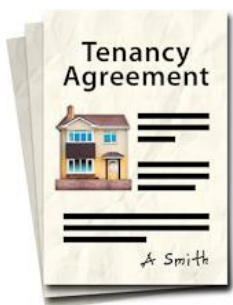
When someone tells us about anti-social behaviour, we will respond to it as quickly as we can.



We will talk to other people who may be able to help us deal with anti-social behaviour and work together with them. Other people that could help may be social workers, the police and our tenants support networks.



Sometimes a person who is behaving anti-socially may be upset or unhappy themselves and that may be causing the behaviour. Golden Lane Housing will try and support that person to work through their problems too.



If a person lives in a Golden Lane Housing property and behaves antisocially it means that they have broken the rules in their tenancy agreement. A housing officer will talk to them about his and what it means.

Golden Lane Housing will always try to everything we can to make things better but sometimes it may mean we have to take legal action against the person who is behaving anti socially and they may have to move.



When an anti-social behaviour problem has ended, we will check that the people affected are happy with what Golden Lane Housing did and ask if there is anything we could have done better.