

General housing advice



This advice is to help people with a learning disability who are either in need of urgent housing or looking for a place to live in England, Wales and Northern Ireland.



Golden Lane Housing

working in partnership with  mencap



General advice

Urgent housing

If a person is homeless or facing eviction, then they would need to speak to their support provider or contact the social services department within their local council, to help them find alternative housing.

Finding a place to live

There are many different types of housing options, the right one will also be dependent on a person's needs and support. Some people only have informal support or a few hours of personal support a week, while others may need it round the clock.

Personal care and support

If you or the person you are helping are looking for help with personal care and support, contact the local community learning disability team in the social services department at the local council. They will carry out any necessary assessments, and if required support with benefit entitlements and help a person to find housing.

If the person who wants to move has already got a social worker, speak to them about finding suitable housing.

Register on the local housing waiting list

A person needs to put their name down on the local housing waiting list. Sometimes a social housing waiting list may not be likely to result in housing, registering is an important step, so that councils understand the full extent of needs in their area.

Housing providers

The following organisations may be able to help you find a home:

- Golden Lane Housing, call 0300 003 7007
- Mencap Direct, call 0808 808 1111
- Regulator of Social Housing has a list of current registered providers of social housing, visit their website: <http://bit.ly/2XSx5B6>
- local council
- registered care homes.