



Golden Lane Housing

working in partnership with 



# Repairs Service

If something is broken in my home:



ring **Golden Lane Housing**

**0300 003 7007**

I can ring this number

**24 hours a day, 7 days a week**

**Any repairs and advice - from 9am-5pm**

**Emergency repairs only - from 5pm-9am and weekends**



This number is charged at a local rate from landlines and mobiles.



My address is:



My telephone number is:

## Other contact numbers

Gas

If I can smell gas, ring



**0800 111 999**

Electricity

If I have a power cut or lack of power to my home, contact my local electricity service on:



It is important for me or person helping me to know where different items of equipment are in my home.

When reporting a repair, me or the person helping me might be asked to find one or more of the items listed below.



Complete the boxes below to show where they are.

## In my home...



The water stop tap is in:



The gas tap is in:



The trip switch for the electrics is in:



The boiler is in:



The water tank is in: