



Golden Lane Housing

working in partnership with 

How would you like to get involved?



Golden Lane Housing would like to know how you would like to get involved in the things they do. You can tick ✓ as many boxes as you want to.



Tenant visits

Your Housing Officer will visit you in your home. They talk to you about things that are important and support you with your tenancy.



Telling Golden Lane Housing

How to tell your landlord booklet explains how you can tell Golden Lane Housing if you are unhappy about something or happy with something they have done.



Golden Lane Housing tenant meetings

At these meetings tenants talk about things that are important to them and help to improve our services.



Fill in a questionnaire

A questionnaire is a list of questions we ask people to find out what they think. This will help Golden Lane Housing to improve their services.



Small meetings

Golden Lane Housing may ask some tenants to go to a small meeting so we can get your views on a subject we have chosen. This meeting will last for a few hours.



Easy read information

Golden Lane Housing produces easy read information for tenants. You can get involved by:



making changes to information. For example, a document.



taking part. For example, if we made a DVD



Voices Together newsletter

This is Golden Lane Housing's newsletter for tenants. You can send information to Golden Lane Housing or help them to find out information for the newsletter.



Your story and photos

Golden Lane Housing is part of the Mencap family. We speak up for people with a learning disability and their families.



You can tell your story about living in your home or about other things that are important. We will also take your photo.



Events

Golden Lane Housing sometimes holds events or takes part in an event. Would you like to:



go to an event



tell your story about living in your home



taking part in an event in other ways



Golden Lane Housing's interview panel

Tenants can get involved in Golden Lane Housing's interview panel, for example:

- Helping to find a new member staff for Golden Lane Housing's staff
- Finding a contractor to do repairs to your home



Golden Lane Housing has lots of services. Would you like tell us what you think about:



Our maintenance and repairs services

Our housing services

Our tenants pages on the website

What we write about in newsletters or magazines



Is there anything else you would like to have your say about? If yes, write them in the box below.

Golden Lane Housing often works with Mencap. Would you like to get involved in:



What we say to the government and to other people who make decisions to understand about learning disability



The research Golden Lane Housing or Mencap does and things we write about



Things that help raise money for Golden Lane Housing or Mencap



Are there any other ways you would like to get involved? If yes, write them in the box below.

You agree



I am the tenant/s or the person filling in the questionnaire on behalf of the tenant/s. I agree Golden Lane Housing can use the information in this questionnaire.

If you have filled in this form, we will keep this information on our computer and contact you to get involved.

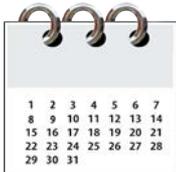


Tenant's name

Address

Signature

Date



If someone else has filled in this form:



Name

Signature

Date



Please send this questionnaire back to Golden Lane Housing in the freepost envelope by Friday 27 September 2013.



All the completed questionnaires will be put into a prize draw. The winner will be chosen at random and contacted by **Friday 4 October 2013.**