

Who we are

The landlord for people with a learning disability



Golden Lane Housing

working in partnership with 



Key points

- Part of the Mencap family, Golden Lane Housing (GLH) is the leading national housing provider for people with a learning disability.
- Our approach is to start with the individual, to help people find housing tailored to their specific needs.
- Options include renting direct from GLH, or through our Great Tenants Service - helping people access private rented housing or working with individuals and families towards home ownership.
- We provide ongoing supported landlord services through our regional housing teams.
- Choice, Opportunity, Respect and Empowerment are our CORE values.

Golden Lane Housing, part of the Mencap family

Established as an independent charity by Mencap in 1998, GLH is the only national charity that specialises exclusively in supported living housing for people with a learning disability.

GLH was formed to help tackle the immense problems that people with a learning disability face when it comes to housing and being able to make choices about where, with whom and how they wish to live their lives.

Our mission is to provide a quality home around which individuals with a learning disability can build their lives. To achieve this we offer the type and quality of housing that each of us would be happy to live in. All properties are assessed to meet GLH's standards and tenants are supported to ensure they maintain this throughout their tenancy.

Unlike many housing providers GLH not only understands the needs of people with a learning disability, its ongoing supported landlord approach ensures that every individual is safe,

happy and properly supported.

Since inception, GLH has invested over £60 million transforming the lives of nearly 1,000 people by providing them with supported living housing to meet their individual needs.



📞 0845 604 0046

🌐 www.glh.org.uk

“Helping people with a learning disability to find the right home, with the right support to enable them to live independently.”

Facts

- There are around 1.5 million people (nearly 3 in 100) in the UK who have a learning disability. This figure is increasing.
- Only 15% of people with a learning disability have some form of tenancy or ownership of their own home.
- Nationally around 1.8 million households (around 4 million people are waiting for social housing (council or housing association housing)).



Equal opportunities

GLH believes that every individual with a learning disability should have the same rights as everyone else; to be able to choose where to live, who to live with and how they wish to live their lives.

We believe that having a safe and secure home helps people to achieve their full potential, provides them with the self-respect they deserve and helps them to become more independent and more able to contribute to the wider community.

Unfortunately, a national shortage in social housing means that it can be hard to find social housing through a local authority or housing association, particularly for people looking at sharing, needing adaptations or in specific areas close to existing circles of support. We also know that many people come across barriers accessing private rented housing – including a reluctance to deal with people on benefits or a lack of understanding of people with a disability.

The GLH solution

GLH recognises that every individual is different, so we pride ourselves on being flexible and helping people in a variety of ways:

- Providing access to existing GLH rented housing.
- Helping people rent in the private sector.
- Working with families, individuals or groups to buy or manage properties.

In addition to owning over 400 properties ourselves we also lease or manage many more properties, so it does not matter if GLH does not currently have a property in your area to suit your needs, we soon can! One of GLH's key strengths is our flexibility so please call us to discuss what option might suit your individual circumstances.

GLH's Great Tenants service is a wonderful example of how we help people overcome barriers to renting in the private sector. By GLH leasing private rented properties, we can ensure tenants have good quality housing and we overcome barriers such as paying deposits or a reluctance to accept people in receipt of benefits. By dealing direct with GLH on housing issues that arise during their tenancy, tenants know they have a landlord who understands their needs and can work with them if problems arise.

Why is GLH different?

GLH always start with the needs of an individual or group of people. Rather than just trying to fit people into existing housing, GLH finds properties to suit specific needs.

Moreover, GLH understands the needs of people with a learning disability and the challenges they face. Our role doesn't stop once someone has a house, our continued involvement and supported landlord approach means that we are always there to help our tenants to manage their tenancy or continue to live in their home as their needs and circumstances change.

Our values

We believe all individuals have the right to be treated according to these CORE values:

Choice

to live where and with whom they want.

Oppportunity

to build new lives from the secure base a GLH home affords.

Respect

to receive and earn respect from the local community.

Empowerment

to make real decisions about their own future.

Marilyn's story



“Marilyn has her own independence to make choices.”

While living in a long-stay hospital and a residential home, Marilyn remained very close to her mum, Phyllis.

When GLH helped Marilyn to move into her own home in Poole it took a while for her to adjust, but with the support of people she likes and trusts, she soon became more confident. Marilyn now has a full and regular team who help her to develop and gain new skills.

Marilyn still spends lots of time with her mum and her relationship with the rest of the family has also improved as they can visit her in her own home.

When GLH helped Marilyn move into her own home, it was Marilyn who chose where she wanted to live and who she wanted to live with. Marilyn has developed new skills and continues to be able to make her own decisions.

GLH made sure that a good support network was in place before

To contact Golden Lane Housing or any of our regional teams:

0845 604 0046

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Email: enquiries@glh.org.uk or visit our website www.glh.org.uk